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| **Name of the best practice :**  **Chance2Change** | **Organisation name :**  **Contact name :**  **Maria Authen**  **Adress :Kopparbergsväg 25**  **Phone number : 021-394163**  **email : maria.authen@hotmail.com**  **Website** (organisation / best practice) **: www.förebyggarcentrum.se** |
| **Summary :** Chance2change is a project working with young people that are vulnerable and is not in employment, training or education. | |
| **Required competences**  :  *Individual level*  General knowledge:   * Experience of targetgroup * Understanding social issues facing young people * Varied expertise in the group * Compassion for young people attending the project * Willing to work with targetgroup * Being comfortable with the targetgroup * Being able to maintain rules and regulations * Being able to empower young peope * Being genuine * Create and maintaine relationships   User knowledge:   * needs of the target groups * target group caracteristics – languages, age, background, culture * create a learning environment * Patience * Flexibility       Skills:   * Latest research * Updated information on social issues     Social competencies/attitudes:     * inclusive and confirmatory attitude * curiosity for other cultures * tolerance – broadmindedness * empathy * respectfulness * generous approach * interpret situations | *Organisational level*  General knowledge:   * policy documents, laws and regulations * Importance of reaching vulnerable young people * Assesing young peoples needs * Select appropriate young people * Knowledge of employment market * Knowledge of training, education opportunities * Drugawareness   User knowledge   * needs of the target groups * make priorities to meet the needs of the users * organize * endurance/long-time thinking   Skills:   * make priorities to meet the needs of the users * organize * endurance/long-time thinking * create meeting forums * flexibility / implement new methods * optimise the use of the staff competence * innovative / courage to try * Problem solution focus     Social competencies/attitudes:   * inclusive and confirmatory attitude * interest and respect for staff knowledge * generous approach * receptiveness for changing needs |
| **Useful tips / observations :**  A long-term commitment |  |
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**Best practice**