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| **Name of the best practice :****Chance2Change** | **Organisation name :** **Contact name :** **Maria Authen****Adress :Kopparbergsväg 25****Phone number : 021-394163****email : maria.authen@hotmail.com****Website** (organisation / best practice) **: www.förebyggarcentrum.se** |
| **Summary :** Chance2change is a project working with young people that are vulnerable and is not in employment, training or education. |
| **Required competences**  : *Individual level*General knowledge:* Experience of targetgroup
* Understanding social issues facing young people
* Varied expertise in the group
* Compassion for young people attending the project
* Willing to work with targetgroup
* Being comfortable with the targetgroup
* Being able to maintain rules and regulations
* Being able to empower young peope
* Being genuine
* Create and maintaine relationships

User knowledge:* needs of the target groups
* target group caracteristics – languages, age, background, culture
* create a learning environment
* Patience
* Flexibility

  Skills:* Latest research
* Updated information on social issues
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Social competencies/attitudes: * inclusive and confirmatory attitude
* curiosity for other cultures
* tolerance – broadmindedness
* empathy
* respectfulness
* generous approach
* interpret situations
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 | *Organisational level*General knowledge:* policy documents, laws and regulations
* Importance of reaching vulnerable young people
* Assesing young peoples needs
* Select appropriate young people
* Knowledge of employment market
* Knowledge of training, education opportunities
* Drugawareness

User knowledge* needs of the target groups
* make priorities to meet the needs of the users
* organize
* endurance/long-time thinking

Skills:* make priorities to meet the needs of the users
* organize
* endurance/long-time thinking
* create meeting forums
* flexibility / implement new methods
* optimise the use of the staff competence
* innovative / courage to try
* Problem solution focus

 Social competencies/attitudes:* inclusive and confirmatory attitude
* interest and respect for staff knowledge
* generous approach
* receptiveness for changing needs
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| **Useful tips / observations :**A long-term commitment |  |
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**Best practice**